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PATIENT SATISFACTION SURVEY

HOW CAN WE IMPROVE OUR PRACTICE!

Thank You!

1. Do you find the dentists and staff to be friendly, courteous, and helpful with your dental needs?

2. Do you feel that you receive explanation of the dental procedures performed or still needed?

3. How do you feel about the administrative services you receive?

poor fair good very good excellent

4. How do you feel about the overall quality of care you receive from the dentist?

poor fair good very good excellent

5. How do you feel about the overall quality of care you receive from the hygienist?

poor fair good very good excellent

6. How do you feel about the overall quality of care you receive from the assistants?

poor fair good very good excellent

7. How do you feel about the overall quality of care you receive from the administrative staff?

poor fair good very good excellent

8. What is your opinion of the cleanliness, appearance, and comfort of this office?

poor fair good very good excellent

9. All things considered, how satisfied are you with the dental services you receive?

poor fair good very good excellent

10. Do you have any other comments or suggestions?
